

Introduction to Rental Dispute Resolution Victoria



Rental Dispute Resolution Victoria (RDRV) will be a new and free VCAT service that will assist renters and rental providers to resolve disputes regarding rent increases, repairs, and bond and/or compensation matters.

Rental Dispute Resolution Victoria (RDRV) aims to decrease time, stress, cost and empower parties to resolve a dispute and avoid a hearing. It will commence on 23rd June 2025 and focus alternative dispute resolution methods to resolve a dispute as soon as possible.

Important Information

RDRV will not charge a fee for a new application. If a case is not resolved via early resolution at RDRV and proceeds to a VCAT hearing, there will be a cost, consistent with VCAT fees.

Applications to RDRV will be made via a new online portal.

After 19 May 2025, all applications for bond and/or compensation matters must be made via the new portal. From late June 2025 when RDRV is launched, agents won't be able to use the RT Hub (Also known as VCAT online) for rent increases, repairs or bond and/or compensation matters anymore.

The portal and RT Hub will both be operational. Agents are likely to need an account for each system until all residential tenancy applications are progressed via RDRV.

Visit reiv.com.au for further information on Rental Dispute Resolution Victoria before it launches on 23rd June, 2025.