

Covid-19 Level 3 Safe Practice Guidelines – Viewings & Purchasers – 28 April 2020

Prior to a private viewing appointment

- Due to level 3 no open homes are able to take place
- Any marketing material will be emailed to you prior to the viewing
- Access to a property will be by pre-registered private viewing only
- Please consider online viewing methods (virtual tours, video conferencing software) where possible
- You will receive a copy of First National Progressive's Safe Practice Guidelines for purchasers, this is to be read in full prior to a viewing appointment being booked.
- You will need to complete, sign and return to us a copy of the Purchaser Consent & Declaration Form
- The Purchaser Consent & Declaration Form is to be completed by each person attending the viewing
- Private viewings will occur one at a time only with two people maximum from classified 'bubbles' allowed to attend a viewing
- Private viewings will be spaced appropriately apart to reduce the risk of contact with next attendees and to allow time for sanitising after each viewing including high traffic areas
- Private viewings will be kept very brief

When is a private viewing unable to take place

- No viewings at properties where a person living at has been, in the 14 days prior to the viewing, unwell or self-isolating.
- Those feeling unwell, or who have travelled overseas recently, are self-isolating or have been in contact with a confirmed case of COVID-19 may not enter the property
- High-risk people should consider not attending viewings (e.g. those over 70 or with existing medical conditions)
- On behalf of the client and with their express permission; the licensee may refuse entry.

At the private viewing

- Ensure physical distancing is maintained at all times (2 meters)
- Attendees to wait in their vehicles until licensee advises they can enter, to ensure that there is no contact between attendees
- Remove shoes at the entry of the property please ensure you are wearing socks
- The licensee will wear gloves and have hand sanitiser will be available please use it on entry and exit
- The licensee will open all internal/external doors beforehand to minimise surface transmission
- Do not open any doors/cupboards, please ask the licensee to do this in need

Following the private viewing should you wish to progress to an offer please speak to the licensee to arrange this. Where possible this will be completed digitally to minimise further contact.