

Covid-19 Level 3 Safe Practice Guidelines – Vendors/Tenants – 28 April 2020

COVID-19: PROPERTY VIEWINGS

- No open homes will be held only private viewings
- Viewings will be by appointment only and only with the consent of the client and property occupants
- The vendor/tenant Consent & Declaration form must be read, completed, signed and returned to us prior to any private viewing to take place.
- COVID-19 information and hygiene notices will be emailed to attendees before all viewings
- This will include instructions that the private viewing is 'contactless' and surfaces cannot be touched by attendees
- All private viewing attendees will be pre-registered by reading, completing, signing and returning a Purchaser Consent & Declaration form to us prior to any private viewing to take place.
- Only one private viewing will occur at any given time
- One licensee to attend a viewing only
- Private viewings will be kept very brief
- Two people maximum from classified 'bubbles' to attend a viewing only
- Property occupants should vacate the premises while a viewing takes place
- No viewings at properties where a person living at has been, in the 14 days prior to the viewing, unwell or self-isolating.

COVID-19: AT THE PROPERTY

- Physical distancing is maintained at all times (2 Meters)
- Attendees to wait in their vehicles until licensee advises they can enter, to ensure that there is no contact between attendees
- Shoes to be removed on entry of the property (socks requested to be worn)
- Licensee to wear gloves and have hand sanitiser available and on display. Attendees must use it on entry and exit
- Licensee to open internal/external doors beforehand to minimise surface transmission
- The licensee will open any doors/cupboards on behalf of attendees
- Licensee to wash hands with hand sanitiser between contact with each customer
- Please ensure the home is cleaned both before and after the viewings
- Please clean high traffic areas after viewings including door handles, railings and all hard surfaces
- Viewings to be spaced appropriately apart to reduce the risk of contact with next attendees
- Viewings to be spaced sufficiently apart to allow time for sanitising after each viewing
- Afterwards licensee will sanitise or use antibacterial wipes to wipe down areas attendees may have accidentally touched.
- All attendees entering the property will be asked not to touch anything
- No marketing material will be handed out. These will be emailed pre or post viewing
- On behalf of the client and with their express permission; the licensee may refuse entry.

For further information please contact us

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